

From

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Respected Sir,

Sub: We write this to bring onto your kind notice the insulting and unprofessional misconduct of Ms. Hema, my daughter's coordinator at Greenvalley International School, Peyad, Trivandrum, Kerala and the school's failure to address parent concerns. As we would not like to send our kids to such a group of unprofessional people especially director, Ms. Sidhu who fabricate stories about kids and parents, we are doing homeschooling for our kids now fearing that they will reconstruct facts in future which will be stressful for kids.

Our daughter is a passionate dancer and they asked her to take PLP in dance and she did and informed us during one of the meetings. But only dance practice and dance related works are going on in school and no texts and study materials are provided except a lot of videos and online links out of which the screen time was increasing. This was the concern for us that we brought into their notice. But they did never mind. On December 15 they planned to bring kids for dancing in Attukal temple which was informed to my daughter 25 days ago and practice was going on. But we were told about it just a few days back. Also, we are told that we need to pay the costume and do the makeup and all related things which was a short notice for us and unacceptable. Our daughter did not do the "Aragettam" either. They did this keeping the kid in front believing that it will affect them and we will pay and do all the needful. They are playing with the mind of our daughter and it was painful for our daughter as she was not able to perform because she was not understanding the false plays they did behind.

During the PTM the coordinator talked to us in a very insulting and rude way and mocked at the kid and us very rudely. And never answered our concerns. Also, she mentioned many issues which she said mentioned in the log book of the kid. After the PTM, we met the director, Ms. Sindhu and asked for an appointment to talk about this and she said she can give the appointment on January 5 and we agreed. That day evening itself she sent the kid with same screen time works and when checked the log nothing was mentioned as said in the PTM. Next day also it repeated. Texted the coordinator with photos from the book and the unfinished works and all for which she called and misbehaved and even said "shut up". If she is behaving like this toward a parent and keeping them quiet like this, we were wondering how she will be with our kid. Reported this to the director and she said she is busy and can meet only December 29 which was long for responding to such a concern. We informed that we will come in the morning while dropping kids. She was not at all receiving the complaint letter and with our persistent requests, she handed it over to one of the staff members, just like throwing and went for her work. Even told us to pick the kids home. Later, she reconstructed it as we were asking her sign with a paper. Such an atmosphere where stories are fabricated and truth is twisted is totally unsuitable for students seek academic and personal growth. Based on their promises, we have invested a huge amount as donation for the duration of 14 years and for the term fee also for till January end we paid a certain amount. From 19th December onward we have been doing homeschooling. The school management, on behalf of false promises was continuously

cheating us. Hence in order to switch our kids to another school we want the donation and the remaining fee amount refunded.

Our concerns left unresponded.

1. Academic growth: Focused only on dance no other obvious practice or development
2. Development in personality: no change
3. Development in language usage: no development
4. Less screen time: sending all works in digital form
5. More exposure to book: not at all, no texts available
6. Enhance reading skill: Got reduced and not doing reading at all.
7. Individual attention: they have no time.
8. Keeping the promises of school: not keeping but reframing.

Kindly do the needful for resolving the issue.

Yours Faithfully

Sandeep Kumar S and

Jeena Venugopal G