

CALL 1098 TO REPORT
ABUSE & VIOLENCE,
CHILD MARRIAGE &
OTHER CHILD RIGHTS
VIOLATIONS...



India's largest network
for child protection

Partner Today To
Protect Their **Future**

CHILDLINE 1098 is the national, 24-hour, toll-free, emergency helpline and crisis response service for children in need of care and protection. It works in public-private partnership with the Ministry of Women and Child Development, Government of India, and is mandated as a critical 'care and rehabilitation service' in the Child Protection Services Scheme.

The CHILDLINE 1098 service is built on a model of partnership with children, the government, local grassroots organisations, corporates and the community at large, to ensure that child protection becomes everyone's mandate.



CHILDLINE CONTACT CENTRES

All calls to 1098 are routed to one of six CHILDLINE Contact Centres.

If a case requires emergency intervention, it is transferred to the CHILDLINE unit closest to the location of the child.



DISTRICT CHILDLINE

Emergency intervention units in **598 Districts***

CHILD HELP DESK

Child Help Desks in **141 Railway Stations** and **5 Bus Terminals***

*Data as on 31st March,2021

EMERGENCY INTERVENTIONS



A child or concerned adult calls 1098

The call is received by the CHILDLINE Contact Centre and a case is opened



A CHILDLINE team member rushes to aid the child within 60 minutes

CHILDLINE produces the child before the Child Welfare Committee (CWC)



CHILDLINE links the child to services for care & rehabilitation, based on the CWC's directions



CHILDLINE follows up with the child until he/she is in safe custody and the case is closed

CHILD LABOUR



Five minor children from Tamil Nadu were found working in a bangle factory near Mumbai, Maharashtra. A concerned citizen called 1098.

CHILDLINE Navnirman carried out a raid in coordination with the Labour Department, Special Juvenile Police Unit and a local community member. The children were rescued and the factory owner was arrested. The children were given temporary shelter at a child care institution and later restored to their families.



STORIES OF CHANGE

CHILD MARRIAGE



A 16-year-old girl was being taken into marriage by her family. She was taken by train from Kalburgi in Karnataka to Valsad in Gujarat for the wedding.

Based on the information shared by CHILDLINE Kalburgi, the Valsad team rescued the child from the Karnavati train. Both the child and her parents were counselled. The parents submitted an affidavit to the Child Welfare Committee stating that they would put her back in school, and only get her married once she was of legal age.



RESTORATION



A 14-year-old boy from Alwar, Rajasthan was found at the Chennai Central station in Tamil Nadu. He had boarded the train to visit his uncle, but had lost his number.

CHILDLINE Chennai passed on the information to CHILDLINE Alwar, who traced down the child's family, with the help of the Rajasthan police. The child's grandfather travelled to Chennai, after which the child was reunited with him.



STORIES OF CHANGE

ABANDONMENT



An infant was abandoned outside the CHILDLINE Nagaur office in Rajasthan.

CHILDLINE immediately informed the Child Welfare Committee, and took the baby to the hospital for treatment. On the orders of the CWC, CHILDLINE dropped off the baby at the Infant's Home in Nagaur for care and rehabilitation.



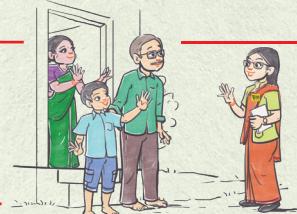
CHILDLINE'S WORK AND ITS BENEFICIARIES

EMERGENCY RESCUE



Children who are subject to any form of abuse & violence - child marriage, child labour, begging, trafficking, physical/sexual/emotional abuse.

RESTORATION & REHABILITATION



Missing and lost children, runaway children, children who need shelter, children in conflict with the law.

GENERAL ASSISTANCE



Children who require support with health, education, entitlements, sponsorship, COVID-19 relief.

EMOTIONAL SUPPORT & GUIDANCE



Children who require emotional support & guidance, psychosocial support & survivors of abuse & violence.

CHILDLINE IMPACT 2020-2021*

26,310

Child marriages
stopped or prevented

21,809

Children rescued
from child labour

17,261

Children rescued
from physical abuse

7,566

Children rescued
from sexual abuse

18,037

Lost or missing
Children assisted

8,429

Children restored
with family

15,302

Children assisted
with shelter

469

Juveniles
rehabilitated

1,59,164

Children got
COVID-19 assistance

14,629

Children received
medical help

14,662

Children linked
with sponsorship

38,008

Children received
other assistance

15,885

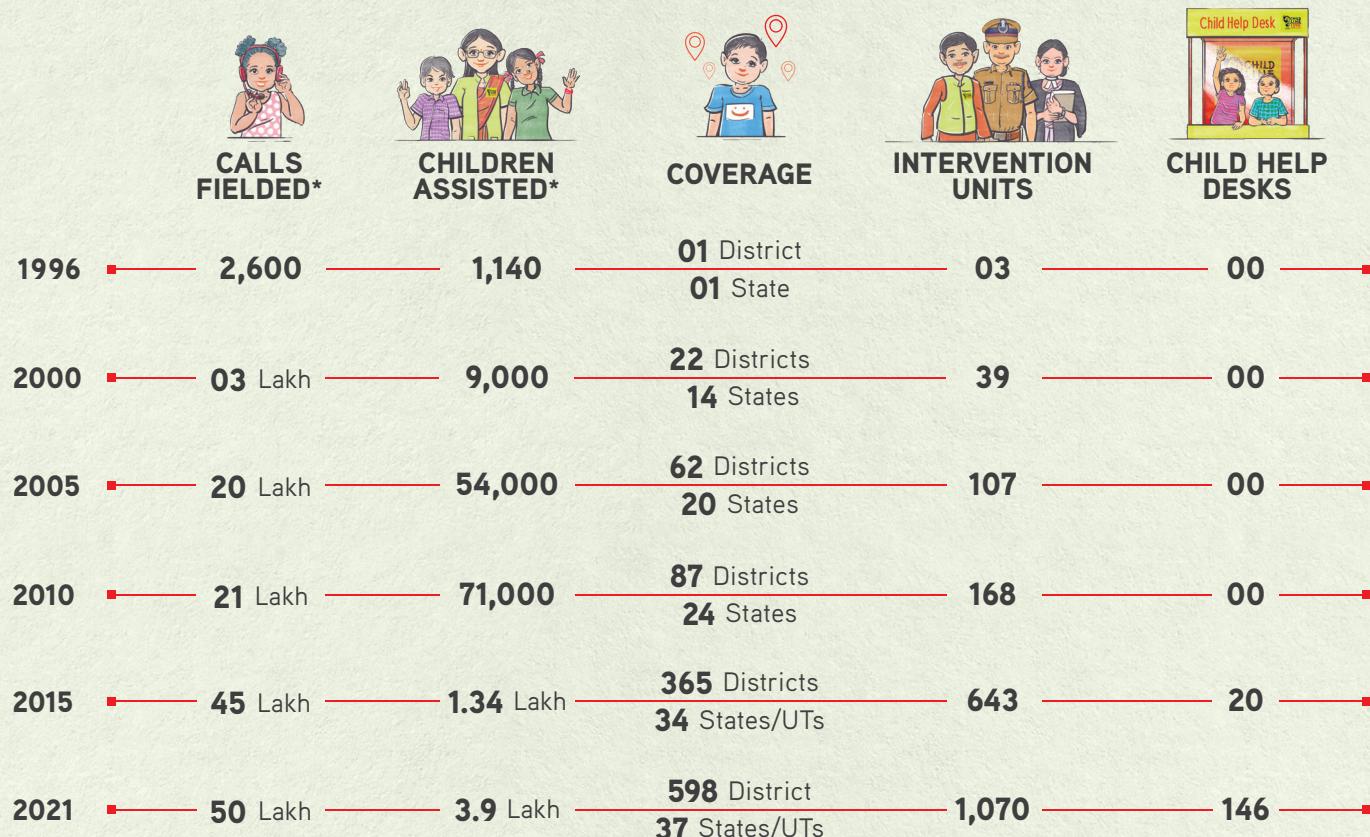
Children called for
emotional support

1,04,575

survivors of abuse
counselled

*Data for April 2020 to March 2021

EVOLUTION OF CHILDLINE



*Data for Calls fielded and Children assisted are annual figures for the respective years

PARTNER WITH CHILDLINE

FINANCIAL SUPPORT

to rescue children
& protect children



THEMATIC SUPPORT

to drive social change



INCREASE VISIBILITY

for CHILDLINE via
outreach & social media



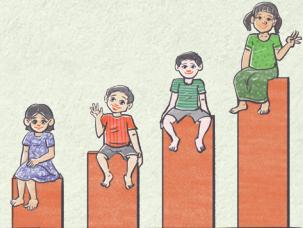
EMPLOYEE VOLUNTEERING

to engage with children

FUNDRAISE

through events, employee
giving & more

WHY PARTNER WITH CHILDLINE



SCALE OF OPERATIONS

Over 30,000 children assisted every month - one in four from abuse & violence



PARTNERSHIP MODEL

Robust and interconnected network of 1,070+ local grassroots partners across the country



NATION-WIDE COVERAGE

Largest network for child protection in India with a presence in every state & UT



GOVERNMENT SUPPORTED

Public-private partnership with the Ministry of Women & Child Development, GOI



ALIGNMENT WITH SDGs

Peace, Justice & Strong Institutions
Good Health & Well-being
Gender Equality





CHILDLINE India Foundation

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