



## **Important Announcement: Attention Callers to **CHILDLINE 1098!****

### **Handing over of CHILDLINE Services to State/UTs under Mission Vatsalya Scheme**

CHILDLINE 1098 Service is a national 24/7, emergency helpline and outreach service for children in need of care and protection. Initiated by CHILDLINE India Foundation (CHILDLINE India Foundation) in 1996, it has been supported by the Central Government to expand across the nation. The service was implemented for 27 years by CHILDLINE India Foundation and partner network with the support of Ministry of Women and Child Development, Govt. of India and in close coordination with the respective State/UT Govt.

“The Government of India has taken a policy decision that the Child Helpline under Mission Vatsalya (earlier CPS) shall be run in coordination with State and District functionaries and integrated with the Emergency Response Support System 112 (ERSS-112) helpline of MHA.” (Sec 2.14). As per the Mission Vatsalya Scheme dated 5th July 2023, “The Mission Vatsalya in partnership with States and Districts will execute a 24x7 helpline service for children as defined under the JJ Act, 2015, (Amended 2021).

**Callers to Child Helpline are requested to take cognizance of the above change and continue to support children in distress. In case of any connectivity issue, you are requested to reach out to helpline 112 or the Concerned District Child Protection Officer. Please see the attached schedule and phase-wise transition details.**

CIF will continue CHILDLINE services as per the ongoing arrangement until transition is completed. Details related to the phase-wise & State/UT-wise transition to the State/UT Govt. based on the circulars/directions issued by MWCD time to time-

Phase Status	Zone	State	Remarks
Phase 1	South	Andhra Pradesh	Ended on - <b>7th Jul 23</b>
	North East	Arunachal Pradesh	
	East	Bihar	
	West	Dadra & Nagar Haveli & Daman & Diu (UT)	
	West	Goa	
	West	Gujarat	
	North East	Mizoram	
	South	Puducherry (UT)	
Phase 1 Total		Total 8 States/UT	
Phase 2	South	Kerala	Ended on - <b>31st Jul 23</b>
	South	Tamil Nadu	
Phase 2 Total		Total 2 States/UT	
Phase 3	North	Chandigarh (UT)	Ended on - <b>11th Aug 23</b>
	North East	Meghalaya	
Phase 3 Total		Total 2 States/ UT	
Phase 4	East	Andaman & Nicobar (UT)	As per Ministry of Women and Child Development (MWCD) orders shall end on - <b>31st Aug 23</b>
	South	Karnataka	
	East	West Bengal	
	North East	Sikkim	
	North East	Assam	
	East	Chhattisgarh	
	North	Jammu & Kashmir (UT)	
	East	Jharkhand	
	West	Madhya Pradesh	
	West	Maharashtra	
	North East	Nagaland	
	East	Odisha	
	North East	Tripura	

	North	Uttar Pradesh	
	North	Delhi	
	South	Lakshadweep (UT)	
	North	Haryana	
	South	Telangana	
<b>Phase 4 Total</b>		<b>Total 18 States/UT</b>	
<b>Phase 5</b>	North	Himachal Pradesh	<b>As per Ministry of Women and Child Development (MWCD) orders shall end on - 30st Sept 23</b>
	North	Punjab	
	North	Rajasthan	
	North	Uttarakhand	
	North East	Manipur	
<b>Phase 5 Total</b>		<b>Total 5 States/UT</b>	

**Updated on- 24<sup>th</sup> August 2023**